

## Cut the Clutter. Converse Intelligently

There is a world of difference between just sending promotional messages to customers and using data-driven personalization. Create meaningful offers by personalizing your text messages – Mindful marketing is the key.

Indulge in relevant conversation, everything else is mere noise!

### Blog of the Month



#### 'Unified Customer Data': Connect the dots for a Connected CX

"Data is the new oil". This phrase implies that in order to use data, it must be refined – by breaking down data silos and unifying customer data to achieve a Single View of Customer.

It is vital for brands to have an in-depth understanding of their customers to build long-term business relationship.

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### Featured Product of the Month



#### AI-powered solution for real-time business insights

Listen to your data to aid decision management and help your brand achieve business excellence with Easyrewardz Atlantis.

[Know More](#)

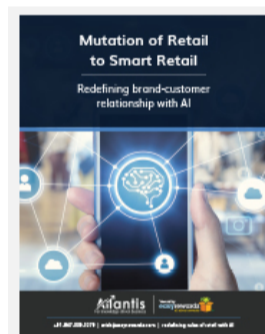
### Brand Speak



'We were impressed with Easyrewardz product as it was able to address our unique business requirements very flexibly. The team is thoroughly professional with a robust customer support and onboarding services have been nothing short of exceptional. We are delighted with the transition and would recommend Easyrewardz to anyone looking for a great ROI.'

**Siddhant Khemani**  
Head of Marketing  
Style Bazaar

### Resource of the Month



[eBook](#)

#### Mutation of Retail to Smart Retail with AI

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### Upcoming Events

[Virtual Event](#)



#### Every data has a story to tell

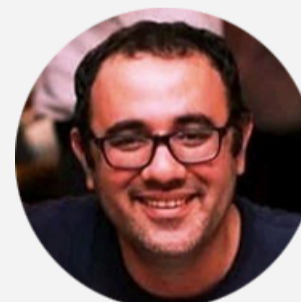
Every customer interaction is an opportunity to capture data, that, in turn, can be used to deliver highly targeted and personalized experiences.

Date:- February 2021

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### In Conversation With

The pandemic has accelerated the migration of consumers to digital platforms and there is definitely a paradigm shift in the way we shop, work and communicate. As organisations scale up, utilizing petabytes of data intelligently is the key to providing smoother user experiences. The ability to create a unified profile for each customer and using it in real time for personalised experiences can lead to much better user journeys and have direct impact on customer loyalty. Of course, combining this with the right technology choices with ML/ AI being at the forefront to make predictions will help organisations to sustain and also increase market share.



**Vivek Kapoor**  
VP - Data Science at Jungle Games

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